



اونيورسيتي مليسيا قهغ السلطان عبدالله  
UNIVERSITI MALAYSIA PAHANG  
AL-SULTAN ABDULLAH

## PEMAKLUMAN PENTADBIRAN DAN OPERASI PENGURUSAN PELAJAR KALI KE 128 BIL 2/2024

### PERMOHONAN RAYUAN PELAJAR PRASISWAZAH TINGGAL DI RESIDEN PELAJAR BAGI SEMESTER 2 SESI 2023/2024

Assalamualaikum dan Salam Sejahtera,

Saudara/i,

Dengan segala hormatnya saya diarah merujuk perkara di atas.

1. Sukacita dimaklumkan bahawa permohonan rayuan bagi pelajar prasiswazah bagi semester 2, 2023/2024 akan dibuka bermula pada **17 – 23 Januari 2024 bermula jam 5.00 petang**.
2. Pelajar **WAJIB** membuat permohonan secara atas talian melalui ***E-community>hostel application***. Pelajar dual-degree dan pelajar yang mengikuti Latihan Industri pada Semester 1,2023/2024 **WAJIB** membuat permohonan atas talian walaupun pihak asrama telah menerima permohonan bertulis daripada fakulti.
3. Kepada pelajar-pelajar yang telah membuat permohonan secara surat atau melalui emel, permohonan tersebut **dianggap tidak sah** dan pelajar perlu membuat permohonan semula melalui ***E-community>hostel application***.
4. Pelajar mempunyai masalah kesihatan/kewangan atau mempunyai apa-apa dokumen sokongan, pelajar perlu menghantar dokumen sokongan serta permohonan rayuan ke Pejabat RP masing-masing atau pelajar boleh memuatnaik dokumen tersebut ke emel [residen@umpsa.edu.my](mailto:residen@umpsa.edu.my).
5. **Pelajar yang telah membuat permohonan rayuan dan ditawarkan asrama pada Semester 2 Sesi 2023/2024, adalah tertakluk kepada Polisi Tanpa Pemulangan (No Refund Policy)**. Penempatan pelajar adalah masih tertakluk kepada kekosongan asrama.

6. Penempatan pelajar di mana-mana asrama/bilik adalah tertakluk kepada Pengurusan Residen Pelajar.
7. Keputusan rayuan akan diumumkan setelah 2 minggu tarikh tutup permohonan. Pendaftaran masuk (checkin) adalah pada **02 Mac 2024**.
8. Pelajar dialu-alukan hadir ke Pejabat Residen Pelajar atau emelkan sebarang pertanyaan berkaitan perkara di atas ke [residen@umpsa.edu.my](mailto:residen@umpsa.edu.my) .
9. Untuk pertanyaan *No Refund Policy*, pelajar boleh emelkan kepada Jabatan Bendahari di [collection1@umpsa.edu.my](mailto:collection1@umpsa.edu.my).

**Disediakan oleh,**

**Pusat Perkhidmatan Pelajar  
Jabatan Hal Ehwal Pelajar & Alumni  
16 Januari 2024**



**NOTIFICATION FOR ADMINISTRATION & OPERATIONS OF STUDENT  
MANAGEMENT 128TH NO 2/2024**

**APPEAL INFORMATION FOR UNDERGRADUATE STUDENTS TO RESIDE IN  
STUDENT RESIDENCES FOR SEMESTER 2 SESSION 2023/2024**

Assalamualaikum dan Salam Sejahtera,

With all due respect, I am directed to refer to the matter above.

1. Please be informed that the appeal application for undergraduate students for Semester 2, 2023/2024 will be open from **January 17 to 23, 2024**, starting at 5:00 pm.
2. Students **MUST** submit applications online through E-community>hostel application. Dual-degree students and those undergoing **Industrial Training** in Semester 1, 2023/2024 **MUST apply online**, even if the hostel has received written applications from the faculties.
3. For students who have submitted applications by letter or email, those applications are considered invalid, and students must reapply through E-community>hostel application.
4. For students facing health/financial issues or requiring supporting documents, students must submit the supporting documents and appeal applications to their respective RP Offices, or students can upload the documents to [residen@umpsa.edu.my](mailto:residen@umpsa.edu.my).
5. **Students who have applied for appeals and have been offered a hostel in Semester 2, Session 2023/2024, are subject to the No Refund Policy.** Student placements are still subject to hostel availability.

6. Student placement in any hostel/room is subject to Student Residence Management.
7. The appeal **results** will be announced two weeks after the application deadline. Check-in registration is **on March 2, 2024**.
8. Students are welcome to visit the Student Residence Office or email any inquiries regarding the above matters to [residen@umpsa.edu.my](mailto:residen@umpsa.edu.my).
9. For inquiries about the No Refund Policy, students can email the Treasury Department at [collection1@umpsa.edu.my](mailto:collection1@umpsa.edu.my).

**Prepared by,**

**Pusat Perkhidmatan Pelajar  
Jabatan Hal Ehwal Pelajar & Alumni  
16th January 2024**